



Mick's Mutts Dog Walking Services Adverse Weather Policy

Heat

In the provision of dog walking and pet care services, it is imperative to prioritise the safety and well-being of the animals in my care. Weather conditions play a pivotal role in ensuring optimal service delivery, and, consequently, I have implemented a stringent policy to address potential adverse weather effects.

It is crucial to assess walking dogs in temperatures exceeding 19 degrees Celsius (66 degrees Fahrenheit) as it can pose a significant risk to their well-being. Dogs are more susceptible to heat stress and overheating due to their limited ability to cool down, through sweating. In warmer temperatures, dogs primarily rely on panting to regulate their body temperature. When exposed to heat beyond 19 degrees Celsius, they may struggle to dissipate the excess warmth, leading to heat exhaustion or in severe cases, heatstroke. The breed, age and health of the dog will be taken into consideration.

To safeguard the health and well-being of your dogs in warmer temperatures, it is essential to schedule walks during cooler times of the day. In cases where rescheduling is not possible, alternative arrangements can be implemented, by mutual agreement. Walks may be substituted by home visits, which include time in the garden for your dog to relieve themselves, utilise any shaded areas and be given plenty of fresh water. If walks do take place, your dog will be transported to a shaded area for a shorter walk than usual, but the full session price will still apply. Despite any adjustments, my commitment remains steadfast. Your dog will be allowed extra time to cool down, offering affection and enrichment games to ensure their comfort and safety. This approach reflects my dedication to delivering quality care while adapting to weather conditions for the well-being of your beloved pets.

Snow & Ice

Adverse weather conditions, such as snow and ice, can pose challenges for the dog walking services, impacting my ability to reach each client safely and punctually. I kindly request your understanding that, in the event of inclement weather, delays may occur, necessitating adjustments to the duration of walks to accommodate all clients. Any modifications to the service will be reflected transparently in your subsequent monthly invoice. My commitment to the safety of both clients and your dogs remains paramount, and your cooperation and understanding in instances where weather conditions may impact the regularity and length of scheduled walk, is greatly appreciated but the full session price will still apply,